

#### Tutorial: Data-Driven Approaches towards Malicious Behavior Modeling



Meng Jiang University of Notre Dame



Srijan Kumar Stanford University



Christos Faloutsos Carnegie Mellon University

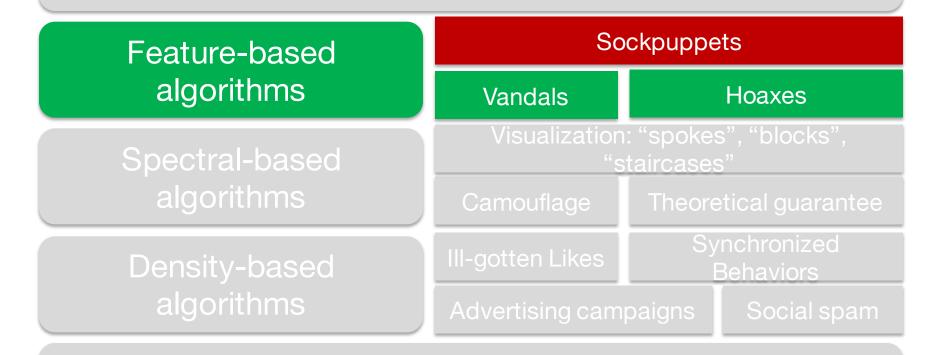


V.S. Subrahmanian University of Maryland, College Park

Tutorial link: http://bit.ly/kdd2017

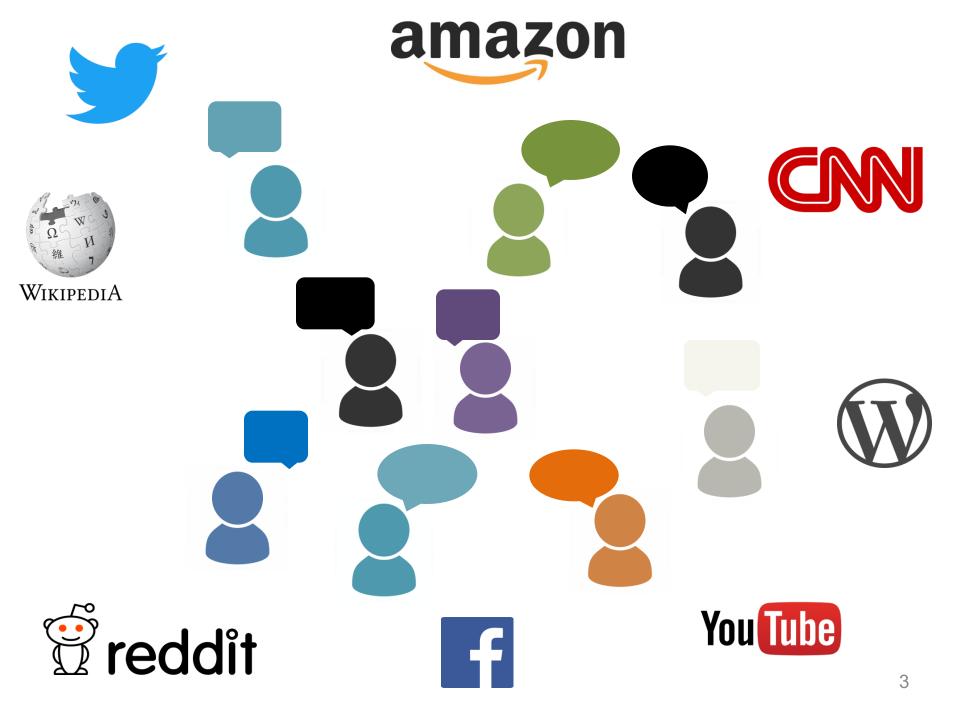
# Outline

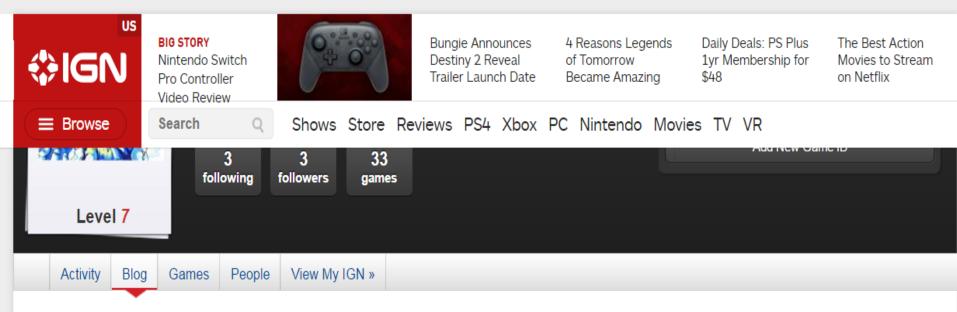
#### Introduction



**Conclusions and future directions** 

#### Tutorial link: http://bit.ly/kdd2017





#### Blog Home »

#### Why DC is better than Marvel

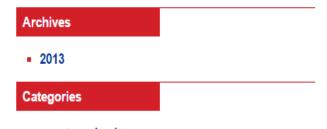
April 28, 2013 by Eric\_17

I know I am a complete minority when it comes to this, but DC is simply better than Marvel. I'm not being bias in this because overall I love them both, but DC is much better. This is for several reasons:

Marvel is just to kid-friendly today. The newest X-Men movie, Ironman, Thor, Spider-Man, and of course the Avengers just were not serious enough. They cracked to many stupid jokes, and were not violent enough. Batman 89, Batman Returns, Watchmen and the newest Batman trilogy are how a super hero flick should be. DC movies like Batman, Superman and Green Lantern and WATCHMEN were darker with a more gruesome attitude and action. Marvel movies are just bright lights and stupid one-liners

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uncategorized

#### Why DC is better than Marvel

April 28, 2013 by Eric\_17



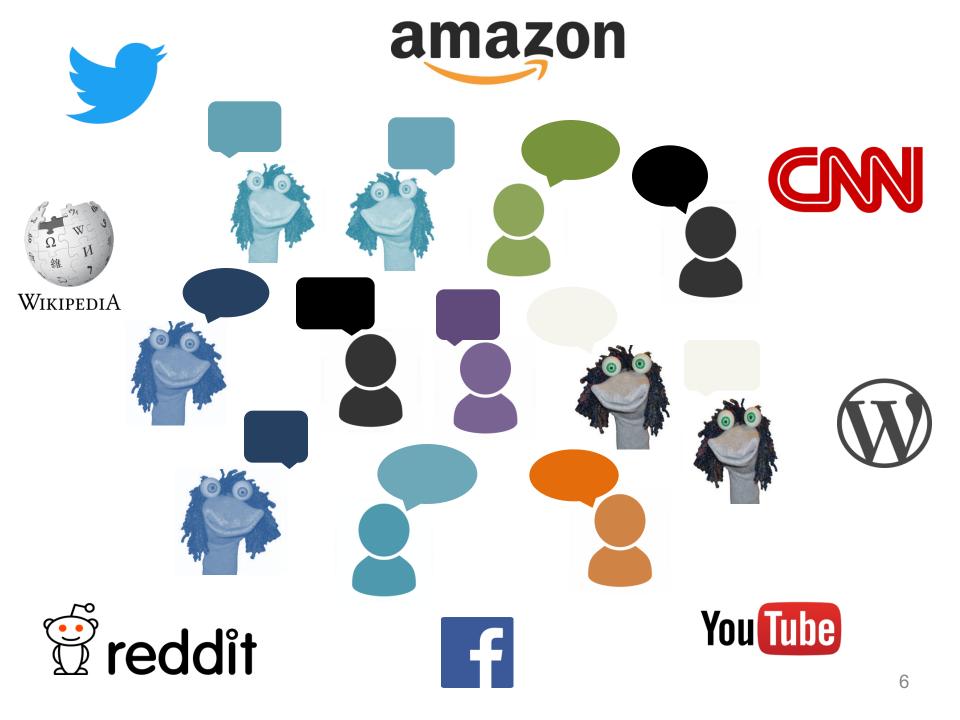
#### EuShock

MAY 25 2013 11AM

DC is better than Marvel but NOT because random heroes would beat other random heroes. It's because DC has a darker tone usually. It emphasizes on storyline a lot more, creates more immersive worlds and has a bunch of non-serial comics that are awesome (Watchmen, V for Vendetta, Neil Gaiman's Sandman). Marvel is probably visually more impressive with great use of colours and awesome character designs. But I still prefer substance over looks.



(Superman and Batman are by far more popular than the avengers combined and lets face it superman has like all the avengers abilities combined.)



### Example

# Why DC is better than Marvel

bdiaz209 posts only on this discussion to support and defend Eric\_17



bdiaz209

Possibly

Eric\_17 April 28 2013, 12AM Thanks. I knew Marvel fans would try to flame me, but they have nothing other than "oh that's your opinion" instead of coming up with their own argument



FellstrikeApril 29 2013, 6PMQuit talking to yourself, \*\*\*\*\*\*. Get back on yourmeds if you're going to do that





#### The Hand That Controls the Sock Puppet Could Get Slapped

By BRAD STONE and MATT RICHTEL JULY 16, 2007

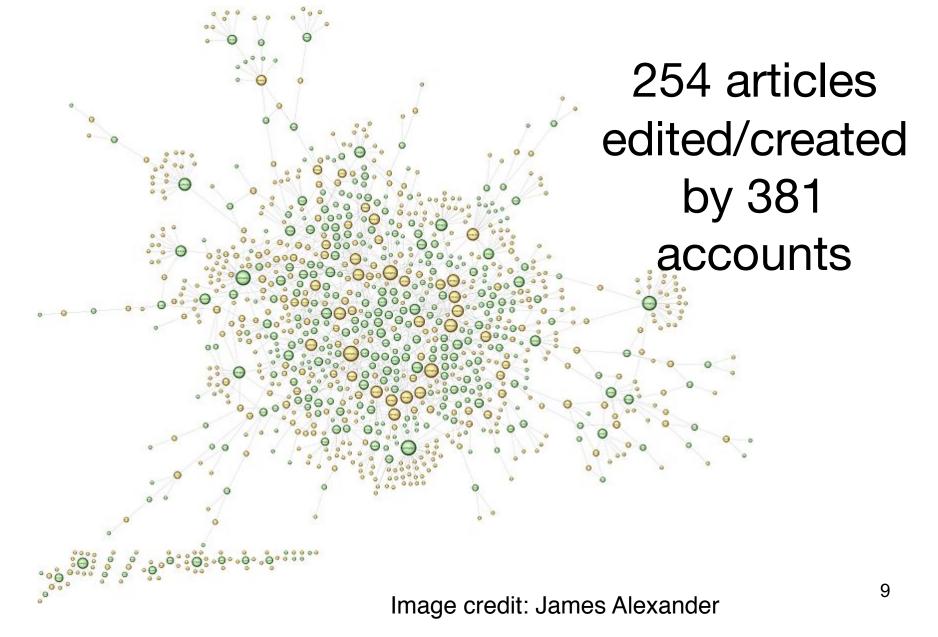


#### Wikipedia blocks hundreds of 'scam' sock puppet accounts

© 2 September 2015 | Technology



# Wikipedia: Orangemoody sockpuppet case



### Online sockpuppetry – why?



Diversify identity



Anonymize identity

Multiply identity



Privacy concern

Gilbert, et al. (CHB, 2014), Caspi et al. (C&B, 2006)

# Sockpuppets in Wikipedia

#### Legitimate uses

Valid reasons for an alternative account include:

- Security
- Privacy
- Doppelgänger accounts
- Clean start under a new name
- Username violations
- Compromised accounts
- Humor accounts

#### Inappropriate uses of alternative accounts

Editors must not use alternative accounts to mislead, deceive, disrupt, or undermine consensus. This includes, but is not limited to:

- Creating an illusion of support
- Strawman socks
- Editing project space
- Circumventing policies or sanctions
- Contributing to the same page or discussion with multiple accounts
- Avoiding scrutiny
- Editing logged out to mislead
- Misusing a clean start.
- "Good hand" and "bad hand" accounts

# Wikipedia Sockpuppets



#### WikipediA

An editor has expressed a concern that this account may be a sock puppet of Example (talk · contribs · logs). Please refer to the sockpuppet investigation of the sockpuppeteer, and editing habits or contributions of the sock puppet for evidence. This policy subsection may also be helpful.

Account information: block log – current autoblocks – contribs – logs – abuse log – CentralAuth

Suspected by volunteers, confirmed and deleted by administrators

# Sockpuppets in social media

- Similar login time
- Similar login IP address
- Similar usernames
- Write similar to each other
- Similar point of view

Liu et al. (FCS 2016)

Bu et al. (KBS 2013)

• Support one another

Zheng et al. (IIH-MSP 2011)

# Sockpuppets in online discussions

#### Data: Sockpuppets





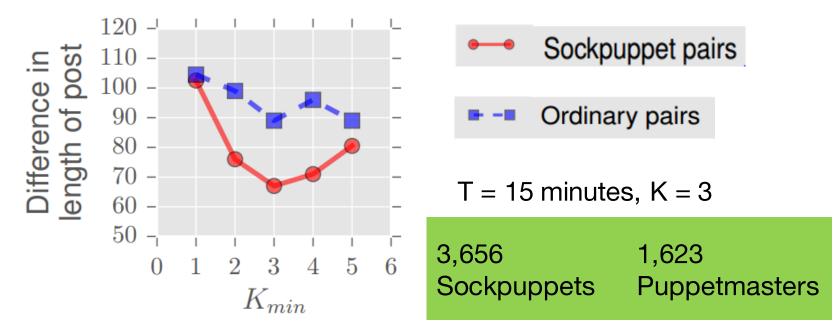
# 2.9M2.1M62MUsersArticlesPosts

Srijan Kumar, Justin Cheng, Jure Leskovec, VS Subrahmanian. "Sockpuppets in online discussion 15 communities". WWW 2017. **Best paper award honorable mention.** 

## Defining sockpuppets

We define sockpuppets as:

Sockpuppets are accounts that post from the same IP address in the same discussion very close in time (15 min), in at least 3 different instances.

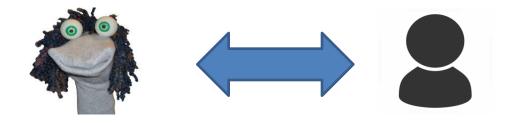


Note: we do not use the IP addresses for detection

# Characteristics of sockpuppets

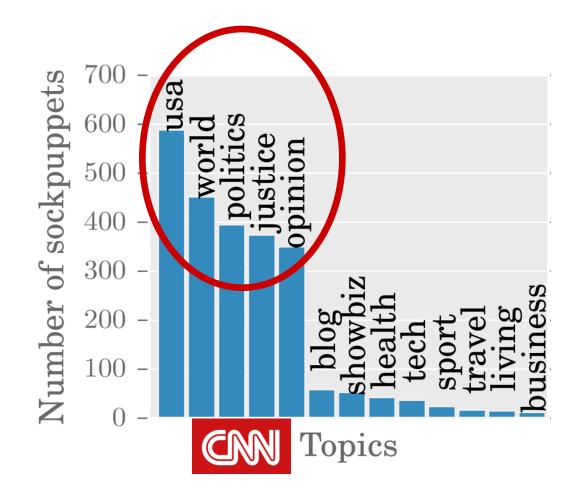
How do we compare sockpuppets and ordinary users?

#### We have to match!

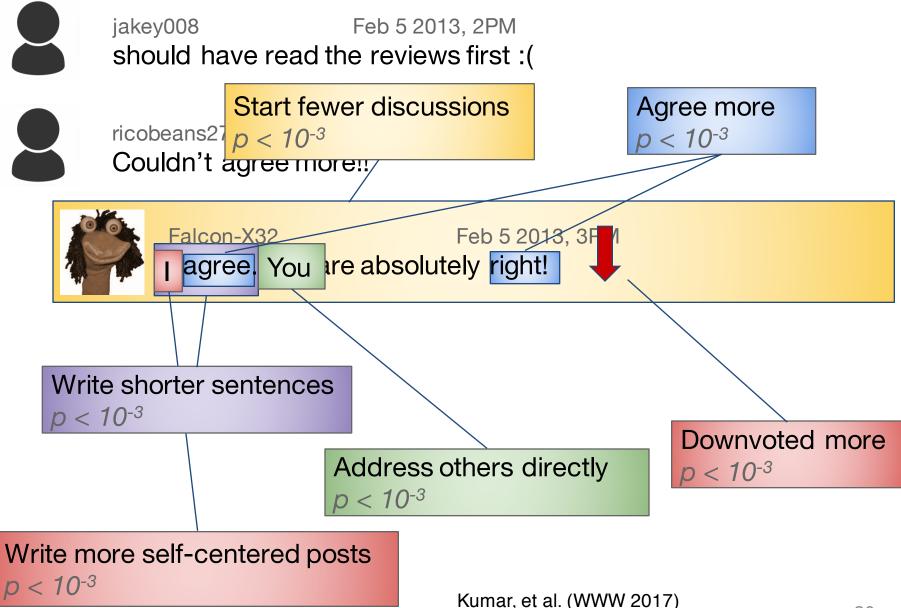


# For each sockpuppet, match an ordinary user that makes similar number of posts on similar discussions

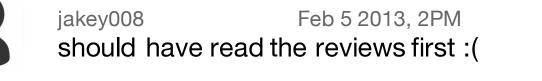
#### Where do sockpuppets post?

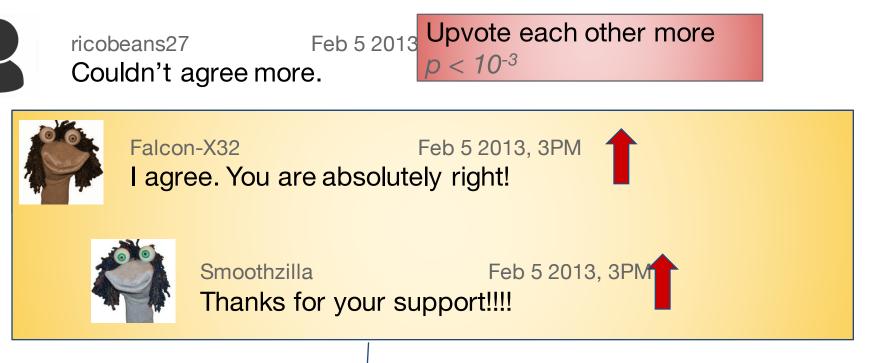


#### How do sockpuppets write?



# Relation between pair of sockpuppets

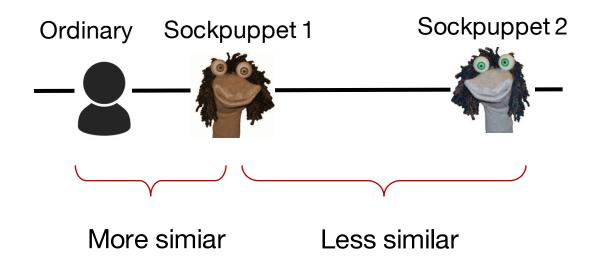




Interact more with each other  $p < 10^{-3}$ 

#### Do puppetmasters lead double lives?

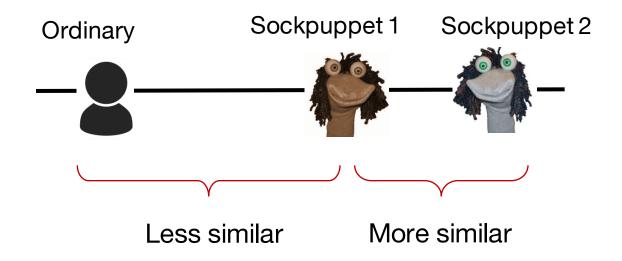
Double life hypothesis: Puppetmaster maintains distinct personality for the two sockpuppets



Similarity is measured as cosine similarity between user posts' features: LIWC, sentiment, number of words, etc.

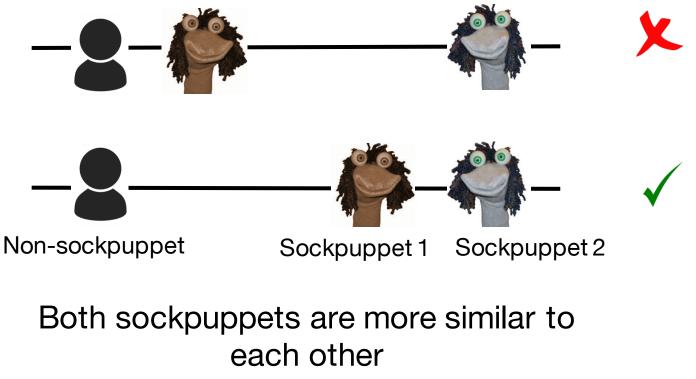
#### Do puppetmasters lead double lives?

#### Alternate hypothesis: Puppetmaster operates both sockpuppets similarly



Similarity is measured as cosine similarity between user posts' features: LIWC, sentiment, number of words, etc.

#### Do puppetmasters lead double lives?



 $p < 10^{-3}$ 

"Good sock/Bad sock" not common

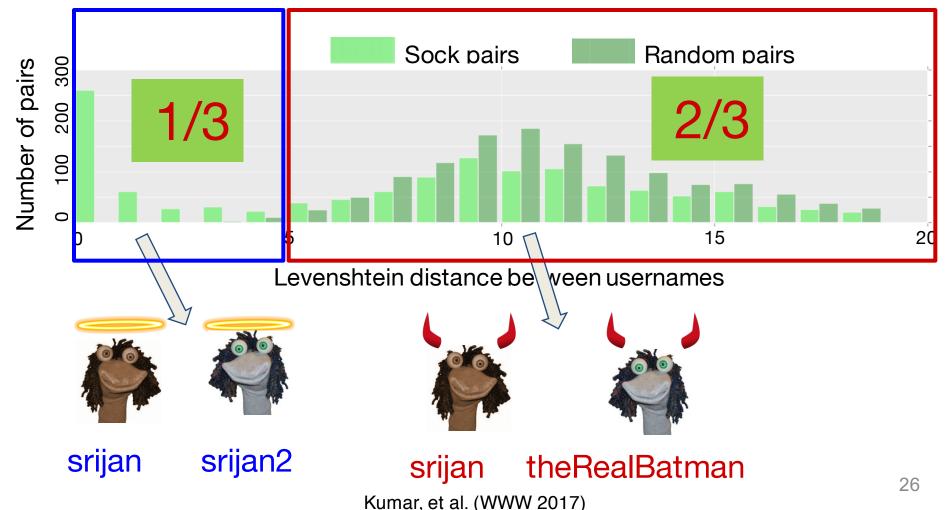
# How are sockpuppets used? Are they used for deception?

#### Deceptiveness

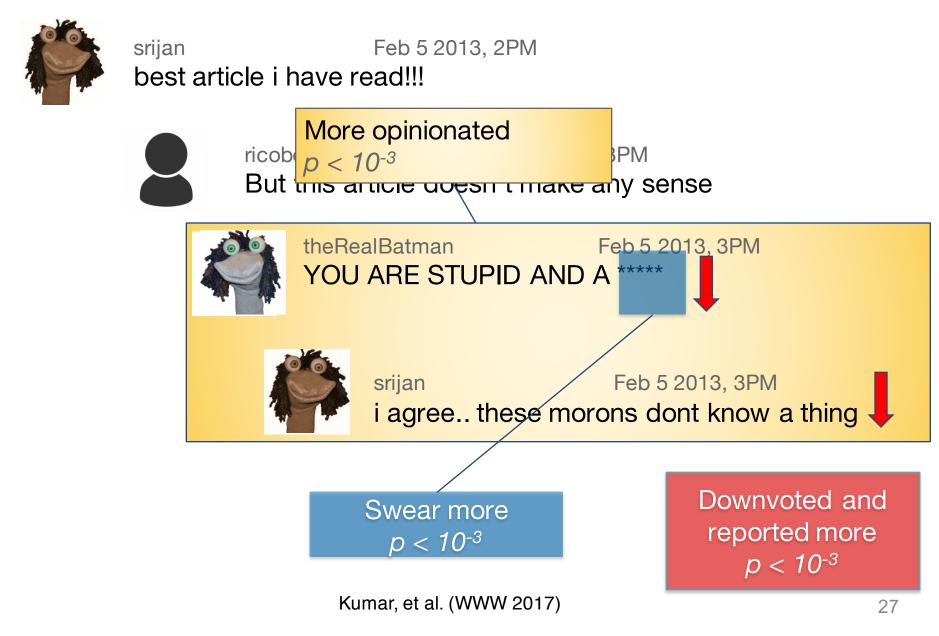
Hypothesis: Deceptive sockpuppets of the same master have very different usernames.

**Non-Pretenders** 

#### Pretenders



#### Pretender vs non-pretender sockpuppets



## How are sockpuppets used? Do sockpuppets support one another?

# Neutral sockpuppets

We quantify the amount of support by counting assenting, negation and dissenting words from LIWC



srijan Feb 5 2013, 3PM best article ever!



theRealBatman why so?

Feb 5 2013, 3PM

# 60% Neutral

## Supporter sockpuppets

We quantify the amount of support by counting assenting, negation and dissenting words from LIWC



srijan

Feb 5 2013, 3PM best article ever!



theRealBatman Totally agree!! Feb 5 2013, 3PM

60% Neutral



## **Dissenter sockpuppets**

We quantify the amount of support by counting assenting, negation and dissenting words from LIWC



srijan

Feb 5 2013, 3PM best article ever!

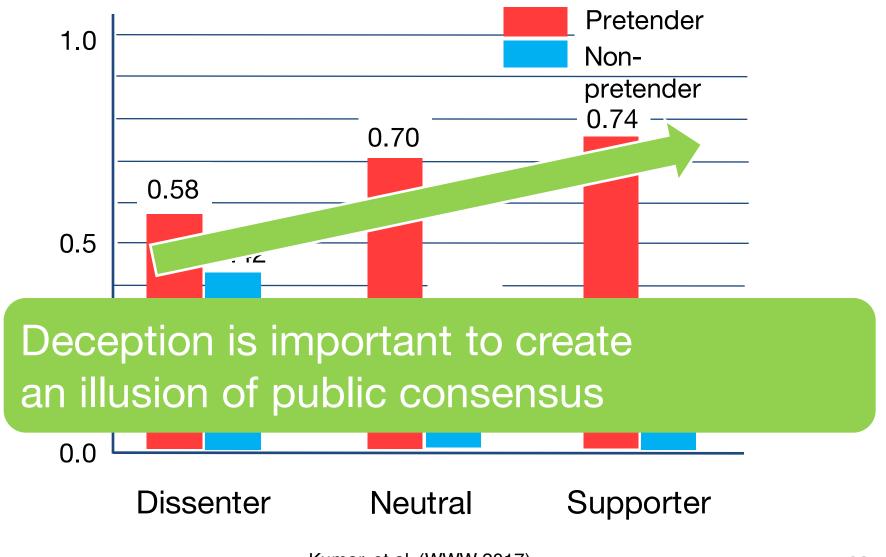


theRealBatman I don't think so Feb 5 2013, 3PM

# 60% Neutral

30% 10% Supporter Dissenter

# Supportiveness and Deceptiveness



# **Detecting sockpuppets**

#### Features



#### Activity

Number of posts, number of replies, reciprocity of posts, age of account,

. . .



Post

Number of words, characters, etc., LIWC counts, Readability, Sentiment,

. . .



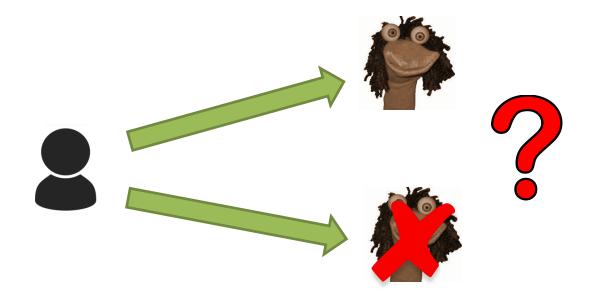
#### Community

Number of upvotes and downvotes, Fraction of reported posts, Is account reported,

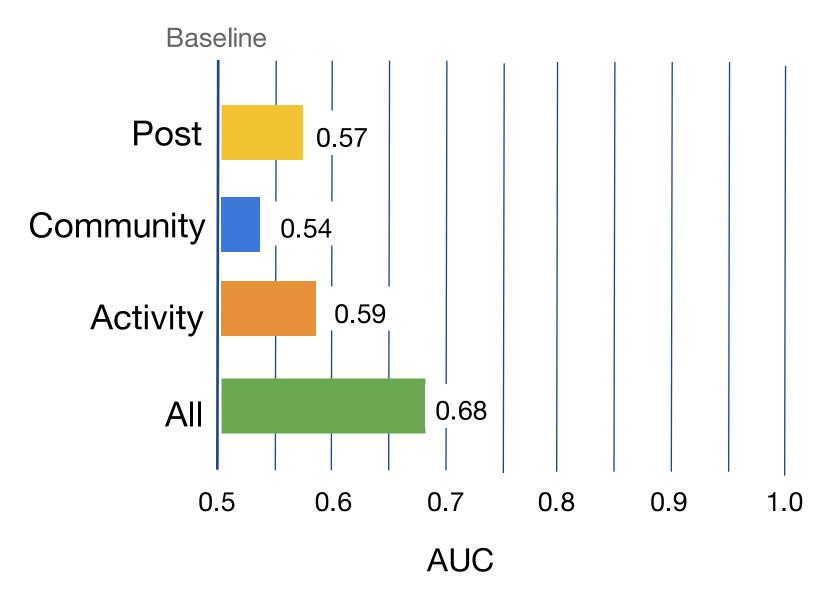
. . .

Note: we are not using the IP based features

#### Is an account a sockpuppet?

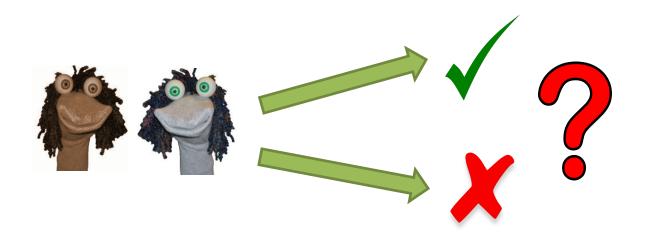


#### Is an account a sockpuppet?

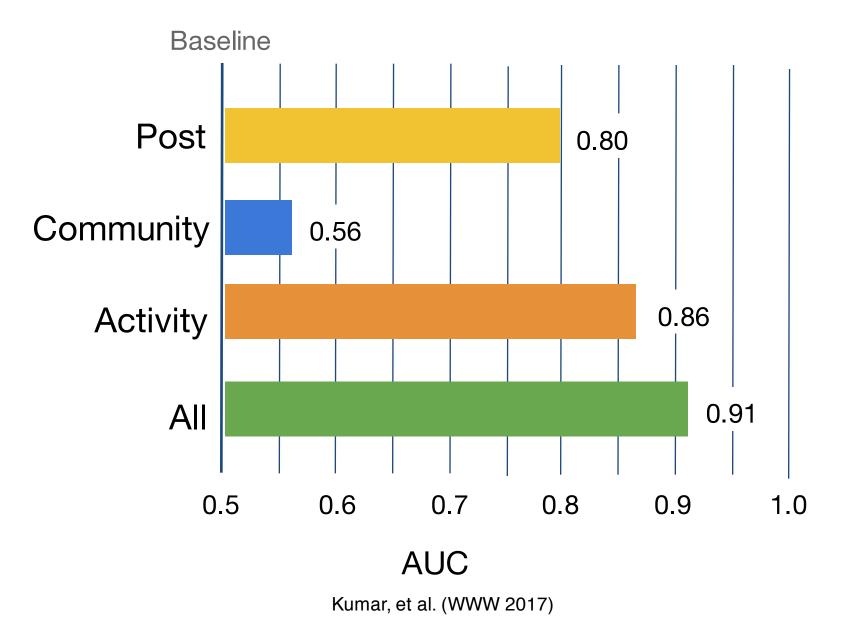


Kumar, et al. (WWW 2017)

#### Do two accounts belong to the same person?



#### Do two accounts belong to the same person?



# Outline

#### Introduction

Feature-based algorithms	Sockpuppets	
	Vandals	Hoaxes
Spectral-based	Visualization: "spokes", "blocks", "staircases"	
algorithms	Camouflage	Theoretical guarantee
Density-based algorithms	III-gotten Likes	Synchronized Behaviors
	Advertising campaigns Social spam	

Conclusions and future directions

Tutorial link: http://bit.ly/kdd2017

#### Vandalism

#### Vandalism is "an action involving deliberate destruction of or damage to public or private property."

## Vandalism is common on Wikipedia

- Freely accessible
- Large reach
- Major source of information for many \_\_\_\_



Easy to add content

#### WikipediA

The free encyclopedia that anyone can edit

Vandalism: An edit that is:

- Non-value adding
- Offensive
- Destructive in removal

#### Vandalism



~ 7% edits are vandalism~ 3-4 % editors are vandals



42

Srijan Kumar, Francesca Spezzano, VS Subrahmania. VEWS: A Wikipedia Vandal Early Warning System. KDD 2015

# Tools to detect vandalism on Wikipedia

#### STiki: Metadata

#### **EDITOR**

registered?, account-age, geographical location, edit quantity, revert history, block history, is bot?, quantity of warnings on talk page

#### ARTICLE

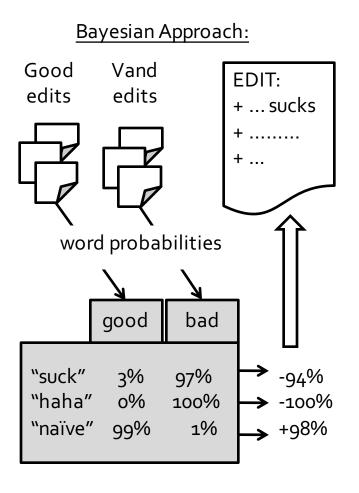
age, popularity, length, size change, revert history

**REVISION COMMENT** length, section-edit?

TIMESTAMP time-of-day, day-of-week

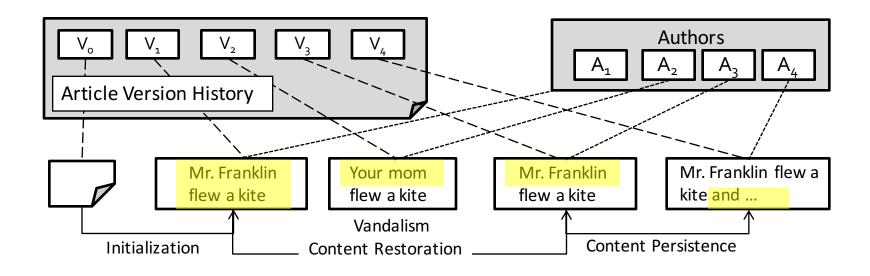
West et al. (EuroSec, 2010)

### **ClueBot NG: Textual**



- Vocabularies differ between vandalism and innocent edits
- Automatically assess individual word "goodness" probability

### WikiTrust: Content driven



- Content that survives is good content
- Good content builds reputation for its author

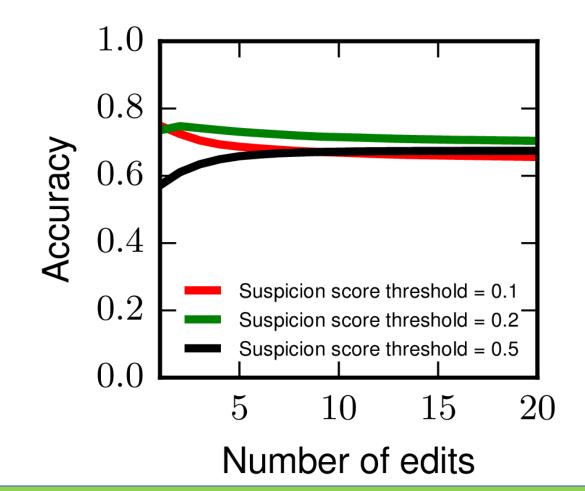
#### **Detection of vandals**

Vandalism detection

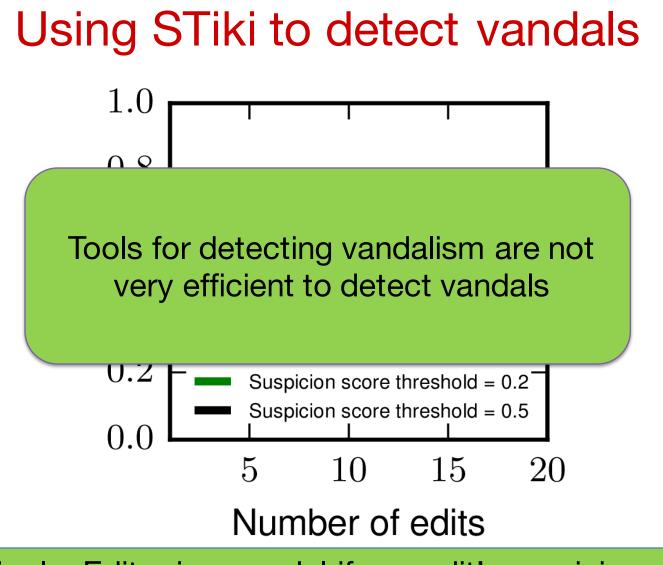


# Vandal detection

### Using STiki to detect vandals

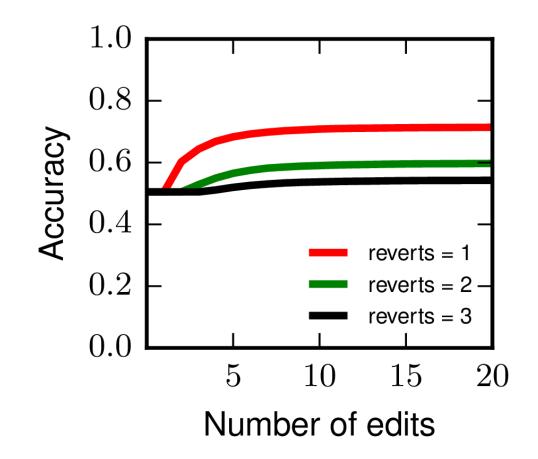


Stiki rule: Editor is a vandal if any edit's suspicion score exceeds threshold



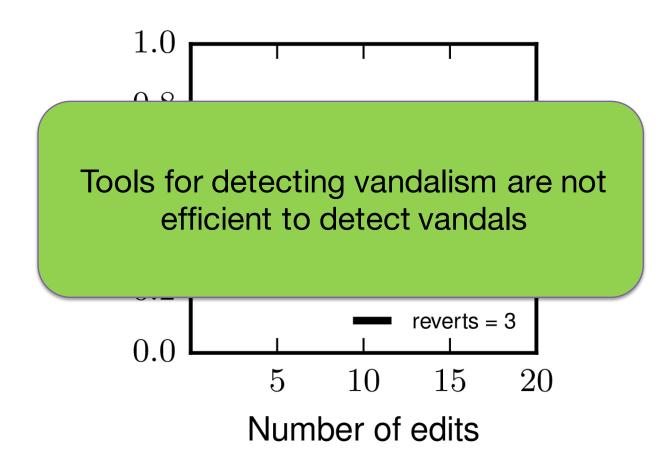
Stiki rule: Editor is a vandal if any edit's suspicion score exceeds threshold

### Using ClueBot NG to detect vandals



ClueBot rule: Editor is a vandal if it reverts at least N edits

### Using ClueBot NG to detect vandals



ClueBot rule: Editor is a vandal if it reverts at least N edits

# Objective: Detect vandals in as few edits as possible

#### Data: Wikipedia Vandals

#### 34,000 Editors Half are vandals

#### 770,000 Edits 160,000 edits by vandals

## Time: Jan 2013 - July 2014

# Characteristics of vandals

WIKIPEDIA The Free Encyclopedia

Main page Contents Featured content Current events Random article Donate to Wikipedia Wikipedia store Article Talk

Halifax, Nova Scotia

From Wikipedia, the free encyclopedia

Solution Not logged in Talk Contributions Create account Log in

Read Edit View history S

Search Wikipedia

Q

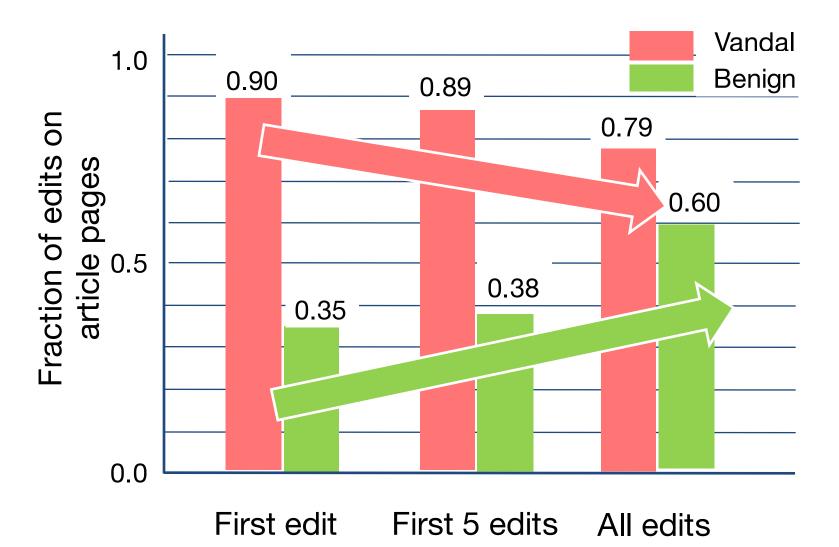
Coordinates: 🔍 44°38′52″N 63°34′17″W

Halifax (/hælifæks/, locally /hɛlifæks/), legally known as the Halifax Regional Municipality (HRM), is the capital of the province of Nova Scotia, Canada. The municipality had a population of 403,131 in 2016, with 316,701 in the urban area centred on Halifax Harbour.<sup>[3][4]</sup> The regional municipality consists of four former municipalities that were amalgamated in 1996: Halifax, Dartmouth, Bedford, and the Municipality of Halifax County.

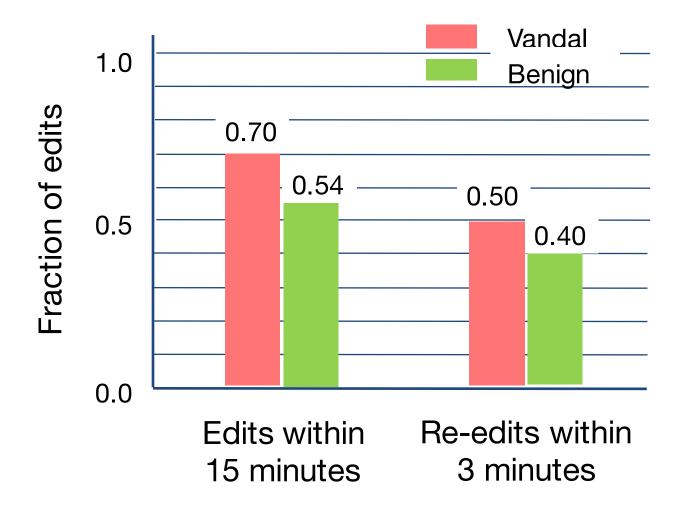


Editors can edit article pages and talk (discussion) pages

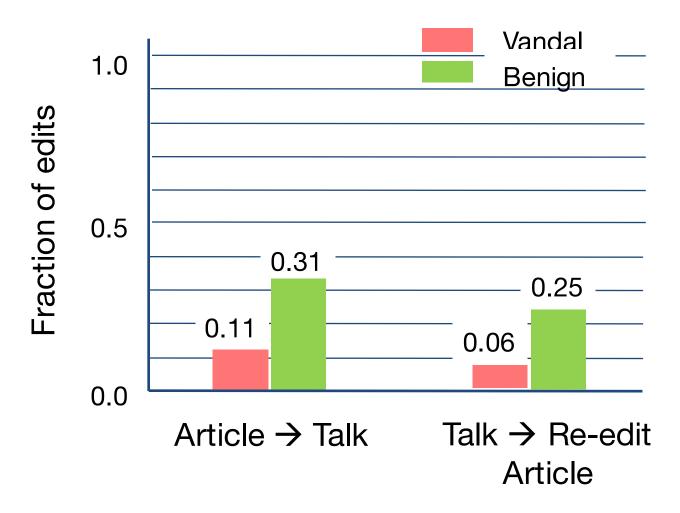
#### Vandals make visible edits



#### Vandals are quicker



#### Vandals do not discuss

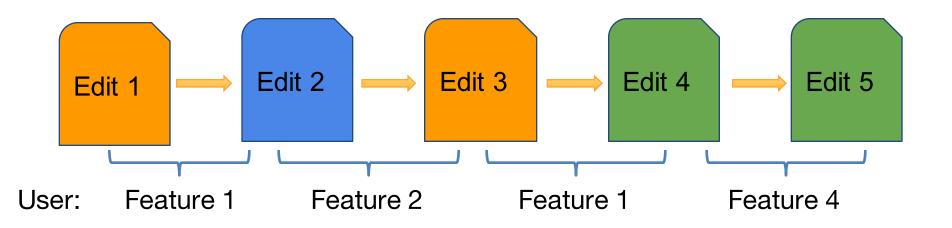


#### Vandals make reversion driven edits



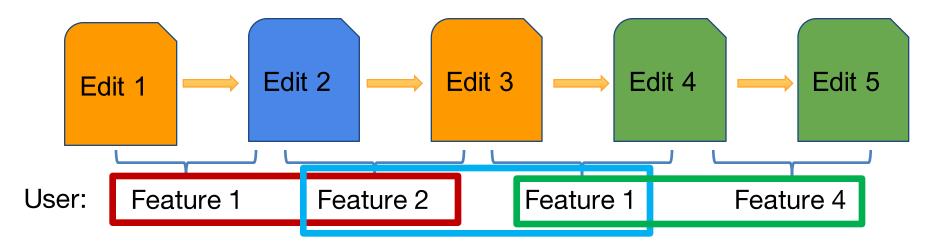
# **Detecting vandals**

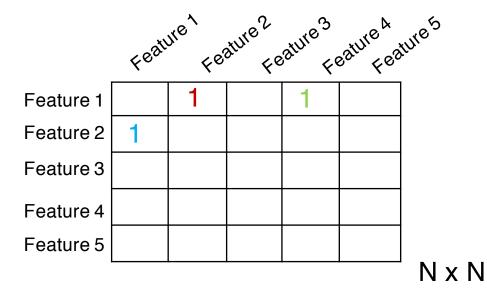
#### **Pairwise Edit Features**



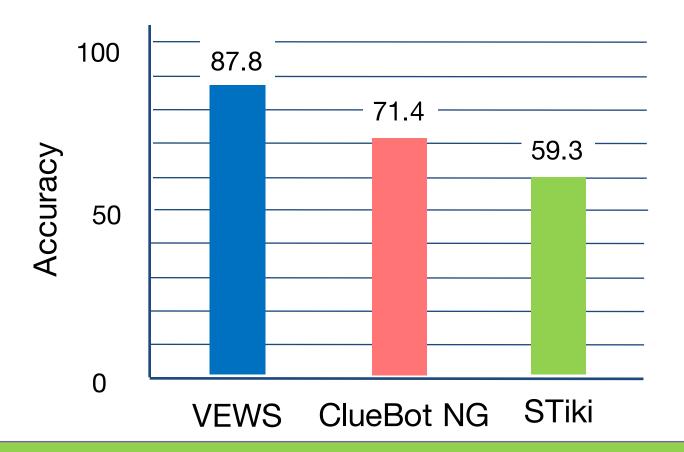
#### Time x Type of page x First edit x Distance x Similarity x Reverted or not

#### **Meta-Features: Transitions**



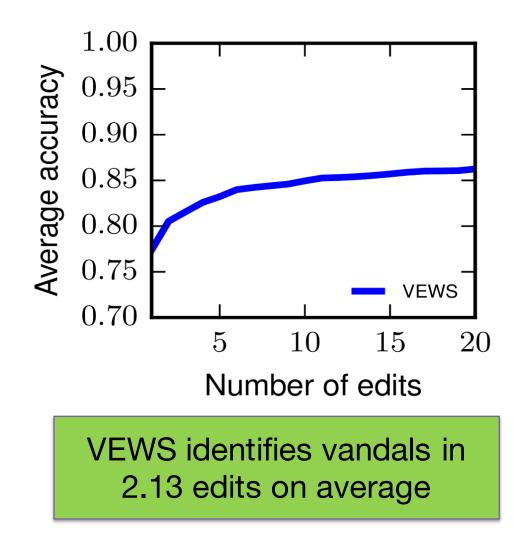


#### Vandal Detection

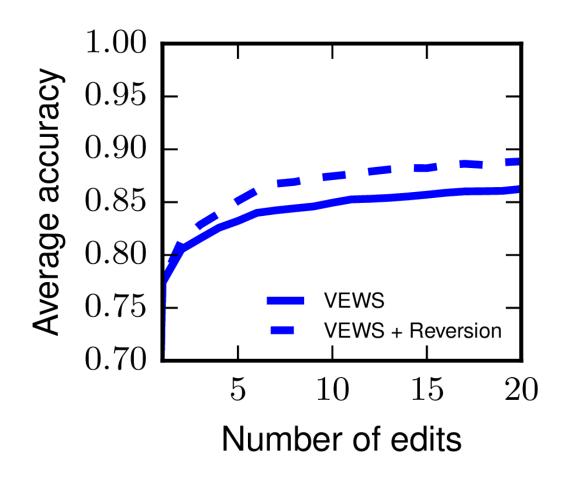


VEWS identifies 87% vandals on or before first reversion. 44% vandal are identified before first reversion.

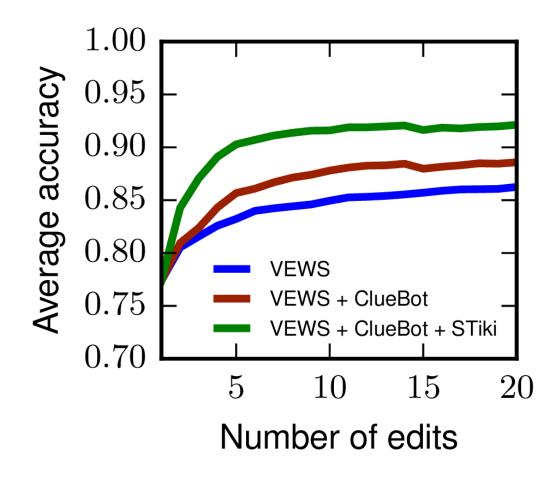
### Early Warning System



#### Does reversion information help?



### **Combining Multiple Systems**



## Summary: Vandals

- Vandals: Users that make non-constructive contribution
- Vandals are aggressive: they make visible edits without discussing and edit war
- Vandals can be detected early by using temporal features and relation between edited pages
- Combination of metadata, text and human feedback is the best in detecting vandals

# Outline

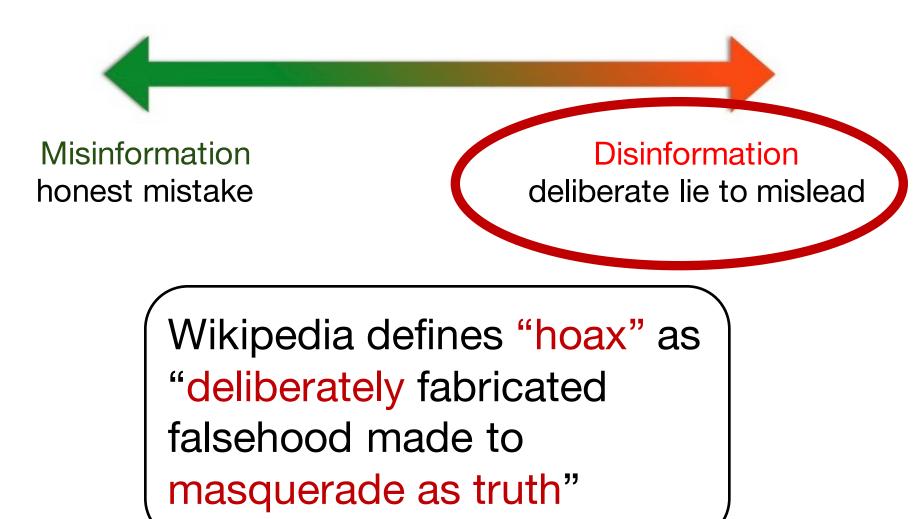
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Density-based algorithms	Ill-gotten Likes	Synchronized Behaviors
	Advertising cam	paigns Social spam

Conclusions and future directions

Tutorial link: http://bit.ly/kdd2017

### Types of false information





http://abcnews.com.co/obama-signsexecutive-order-banning-national-anthem/



**Recent Comments** 

DOCS on Gay Wedding Mobile Vans Cashing In On The Legalization Of Gay Marriage

Q

eric turner on Obama Signs Executive Order Declaring Investigation Into Election Results; Revote Planned For Dec. 19th

friols on Obama Signs Executive Order Declaring Investigation Into Election Results; Revote Planned For Dec. 19th

Brian on Obama Signs Executive Order Declaring Investigation Into Election Results; Revote Planned For Dec. 19th





#### Articles tagged: Fake News

158 Total



Fact Check > Politics

#### U.S. Attorney General Jeff Sessions Disbarred for Misconduct?

Mar 29th, 2017 - Hyperpartisan web sites spread the false claim that Attorney General Jeff Sessions will be disbarred thanks to a letter of complaint signed by 2,000 U.S. lawyers.



News > Political News

**IJR Staffers Suspended for Promoting Obama Conspiracy Theory** Mar 21st, 2017 - Independent Journal Review suspended three staff members, including chief content officer Benny Johnson, for suggesting that Obama may have interfered in a Hawaii judge's ruling on the Trump travel ban.



#### Fact Check > Fake News

#### Nancy Pelosi Was Just Taken from Her Office in Handcuffs?

Mar 11th, 2017 - Reports that the House Minority Leader was taken from her office in handcuffs for plotting to overthrow the president are fake news.



#### Fact Check > Fake News

#### Shepard Smith Fired from Fox News?

Mar 9th, 2017 - Hoax outlets reported that Fox News anchor Shep Smith has been fired by chairman Rupert Murdoch for being "too controversial."

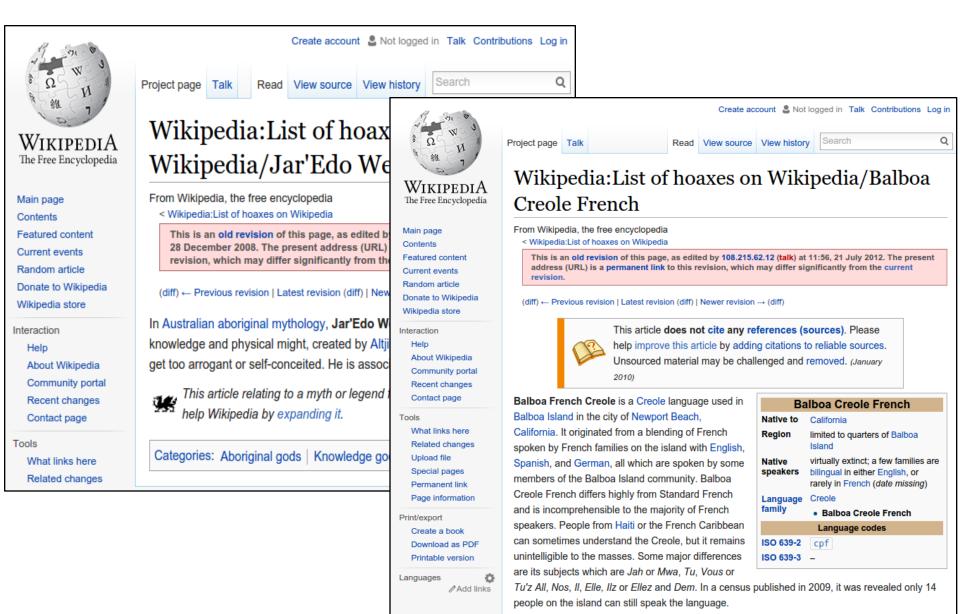


#### Fact Check > Fake News

#### Did Betsy DeVos Say History Textbooks Should Be Based on the Bible?

Mar 8th, 2017 - A report stating that Trump's Secretary of Education wants to exclude all information not found in the Bible from history textbooks is satire, not fact.

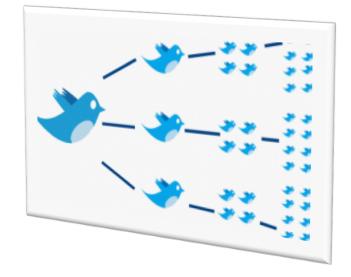
#### Hoaxes on Wikipedia



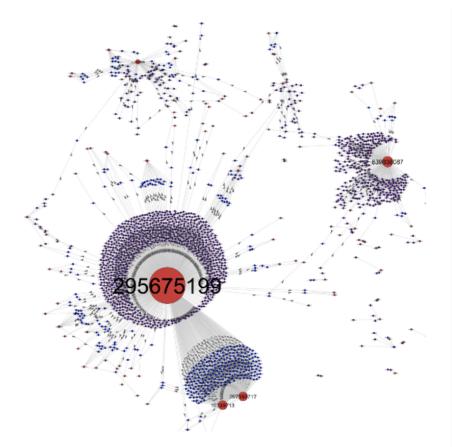
### Properties of disinformation

### False Information Goes "Viral" Online

- Many social media users "retweet", "share", and "like" these erroneous reports.
- These users include average citizens who don't fact-check before spreading the news.
- Examples about how hoaxes spread.



### False information spreads quickly



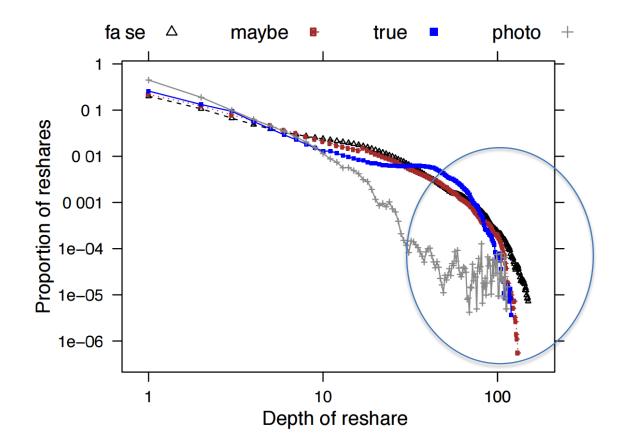
Tweets and retweets for spread of a fake image during first 2 hours

Claims Fact-Checks 

Tweets and retweets by users on claims and fact checks on a topic

Gupta, et al. (WWW 2013), Shao, et al. (WWW 2016)

### False information cascades deep



Rumor cascades tend to be deeper, in that more reshares are at greater depths, than the reference cascades.

### Which of these news is false?

BREAKING BOMBSHELL: NYPD Blows Whistle on New Hillary Emails: Money Laundering, Sex Crimes with Children, Child Exploitation, Pay to Play, Perjury

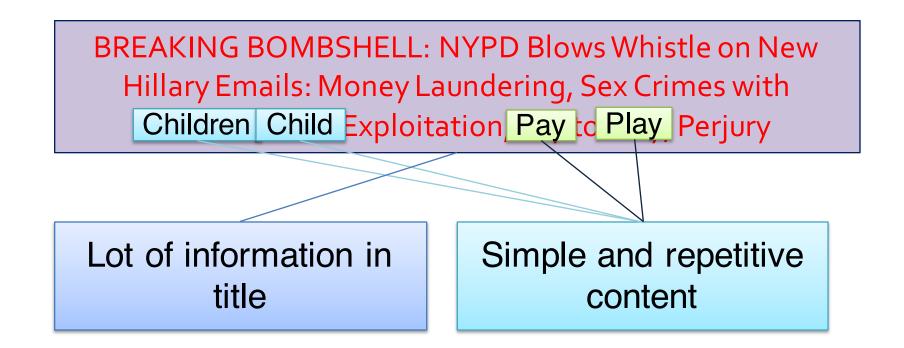
Preexisting Conditions and Republican Plans to Replace Obamacare

### Which of these news is false?

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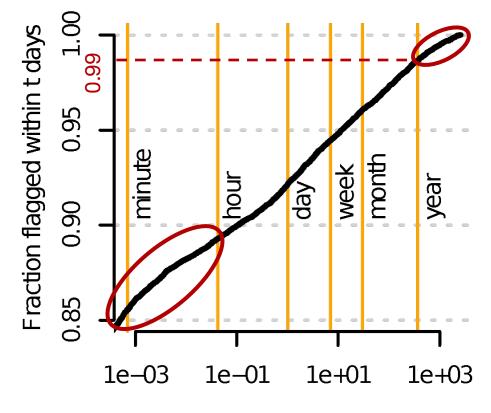
### How is fake news written?



### Case study: Disinformation on Wikipedia

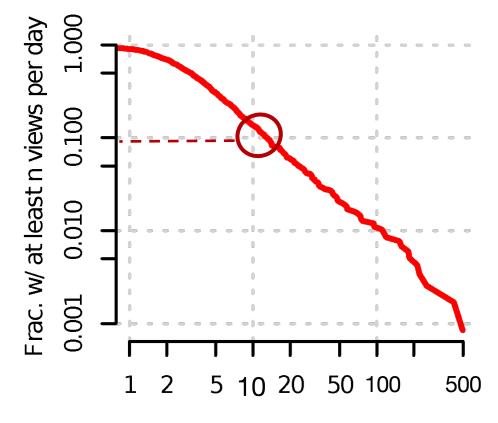
"The worst hoaxes are those which (a) last for a long time, (b) receive significant traffic, (c) are relied upon by credible news media." Jimmy Wales on Quora

"The worst hoaxes are those which (a) last for a long time"



Time t between patrolling and flagging

"The worst hoaxes are those which (b) receive significant traffic"



Number n of pageviews per day

"The worst hoaxes are those which (c) are relied upon by credible news media"

### 1.08 active inlinks from entire web

### Wikipedia Hoaxes

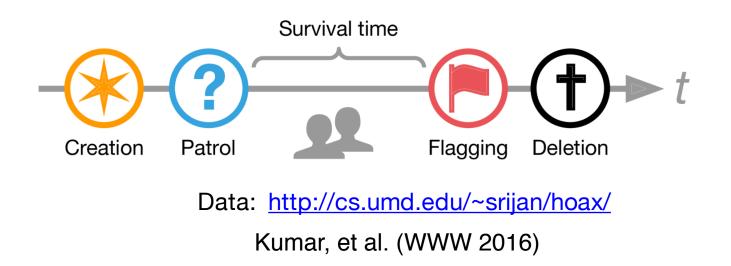
Hoax article vs hoax facts

21,218 hoax articles

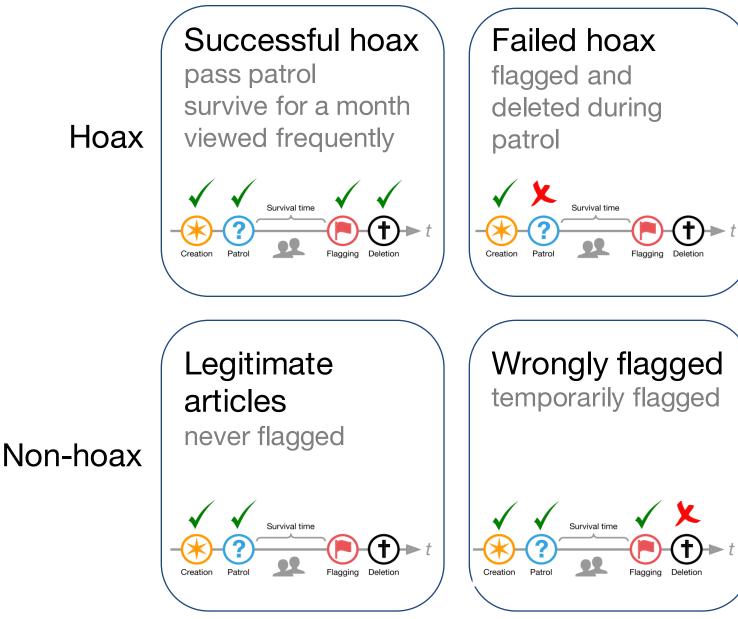
?

The truthfulness of this article has been questioned. It is believed that some or all of its content *may* constitute a hoax. Please carefully verify any reliable sources used to support the claims in the article or section, and add reliable sources for any uncited claims. If the claims cannot be reliably sourced, consider placing the article at articles for deletion and/or removing the section in question. *For blatant hoaxes, use {{db-hoax}} to identify it for speedy deletion instead.* Further information and discussion may be on the article's talk page. (*November 2015*)

#### Hoax lifecycle:



### What are Wikipedia hoaxes like?



Appearance: how the article looks Link-network: how the article connects

Support: how other articles refer to it

Editor:

how the article creator looks

Appearance: how the article looks

Link-network: how the article connects

Support: how other how the article articles refer to it creator looks

Editor:

Features:

- Plain-text length
- Plain-text-to-markup ratio 0
- Wiki-link density
- Web-link density

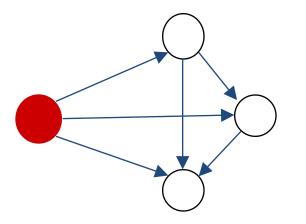
Hoax articles are longer, but they mostly have plain text and have lesser web and wiki links.

Appearance: hoaxes mostly have text and few references. Link-network:

how the article connects

Support: how other articles refer to it

Editor: how the article creator looks



CC = 0 incoherent article

CC > 0 coherent article

## Legitimate articles are more coherent than successful hoaxes

Appearance: hoaxes mostly have text and few references. wikilinks.

Link-network: hoaxes have incoherent

Support:

how other articles refer to it

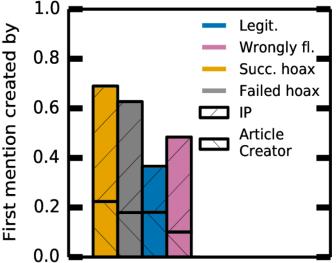
Editor:

how the article creator looks

#### Features:

- Number of prior mentions Ο
- Time since first mention
- Creator of first mention

Hoax mentions are less in number, more recently created, and mostly created by IP addresses or article creator



Appearance: hoaxes mostly have text and incoherent few references. wikilinks.

Link-network: hoaxes have

Support: hoaxes have few, recent, suspicious mentions.

Editor:

how the article creator looks

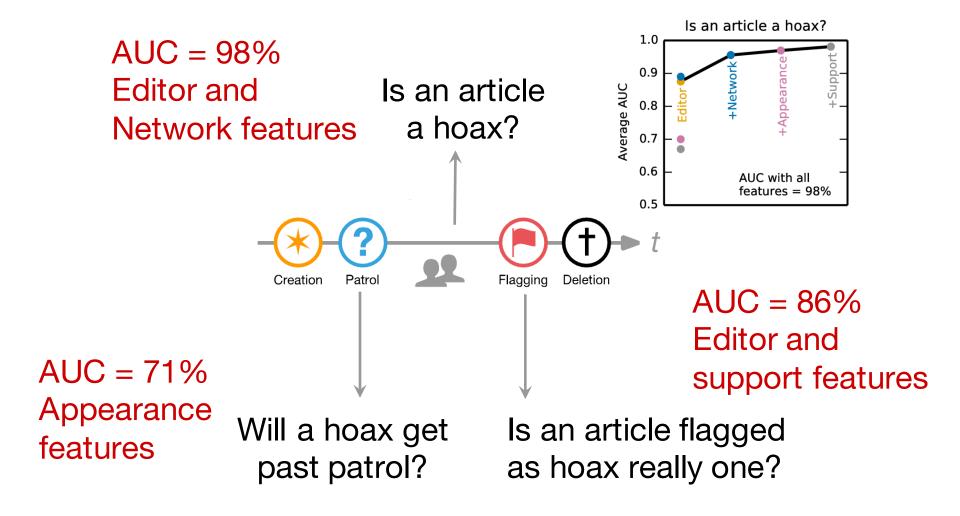
Features:

- Creator's age
- Creator's experience

Hoax creators are more recently registered, and have lesser editing experience.

### **Detection of disinformation**

### **Detecting Wikipedia hoaxes**



### Identifying real Wikipedia hoaxes

Flagged by us and deleted by Wikipedia administrators

**Steve Moertel** 

American popcorn entrepreneur

Survived for 6 years 11 months!

### **Detecting False Tweets**



#### 75% NDCG score of prediction

Linguistic: swear words, emotion words, "I", "my", pronouns, etc.

Author: number of followers, friends

Tweet network: number of retweets, mentions, reply? retweet?

Time: time since author registration, time since tweet

### Can humans identify fake information?



### Can readers identify Wikipedia hoaxes?

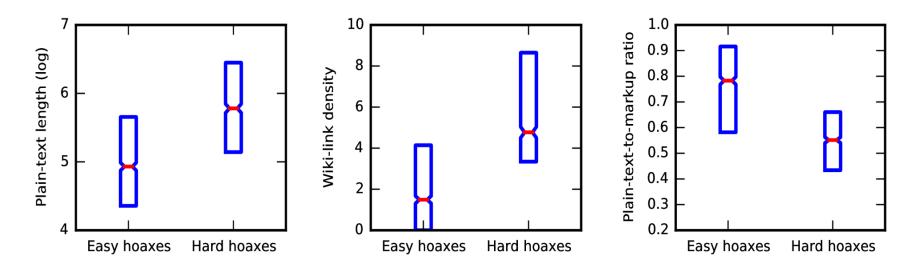
320 random hoax and non-hoax pairs 10 raters on Amazon Mechanical Turk rated each pair



Casual readers are gullible to hoaxes. Accurate detection needs non-appearance features.

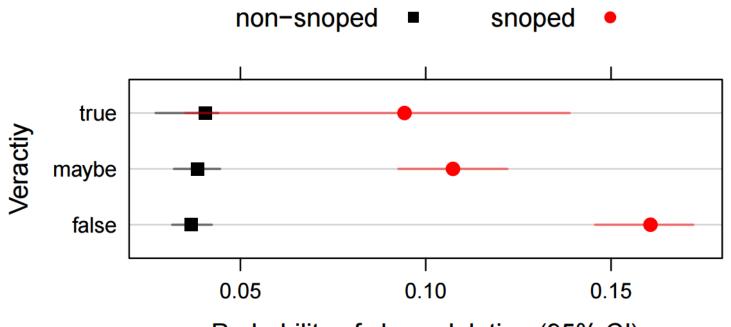
### What fools humans?

#### Comparing easy- vs hard-to-identify hoaxes



Humans get fooled when article looks more "genuine", and it is assumed to be credible.

# What happens when false information is pointed out?



Probability of share deletion (95% CI)

Pointing out false information leads to its deletion, as observed in case study of Facebook

Frigerri, et al. (ICWSM 2014)

### Summary: Hoaxes

- Hoaxes: False information pretending to masquerade as genuine information
- Disinformation spreads wide and fast, can survive for a long time, are viewed frequently and cited from across the web
- Wikipedia hoaxes are longer, but lack references, and are created by newer editors
- Hoaxes can be detected efficiently using nonsuperficial features
- Humans get fooled into believing hoaxes are genuine if it looks genuine
- But pointing out false information leads to its deletion

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### Tutorial: Data-Driven Approaches towards Malicious Behavior Modeling



Meng Jiang University of Notre Dame



Srijan Kumar Stanford University



Christos Faloutsos Carnegie Mellon University



V.S. Subrahmanian University of Maryland, College Park

Tutorial link: http://bit.ly/kdd2017